



The Pulse



Volunteer Services Newsletter

Spring 2023

2022 Volunteer Award Winners



**Lana Fielding
West Campus
Volunteer of the Year**

Since her start in the fall of 2015, she has a total of 2078 hours, a testimony to her dedication and willingness to serve. Lana serves in the PAWS program with Tama and Maggie and she is the Chair for the PAWS program. She also serves Monday mornings at the Information Desk and also drives the Courtesy carts when needed.

Lana has two regular shifts per week and when called in a time of need, Lana rarely says no.

- A typical response is *“let me know what you need, or I need to change an appointment but put me down.”*
- Lana serves in 4 different areas of service, and they are a variety of areas.
- Lana actively recruits in the community and helps with special events.
- She always has a smile, she is friendly and ready to help be it a visitor, a patient, a family member, a staff member, or a fellow volunteer.

Lana is always ready and willing no matter the task or what is asked of her. She is compassionate, she is respectful, she is honest, she serves with passion and collaborates with her fellow volunteers for the best outcome of those she encounters. Lana demonstrates the values we strive for at DH, YRMC .



**Kim Haugen
East Campus
Volunteer of the Year**

Kim has volunteered for YRMC since October of 2009, with over 2300 hours of service. She has volunteered in 8 different departments over her 14 years.

Some of her past areas of service are:

- **PAWS Program**
- **Nutrition Services**
- **Family Birthing Center**
- **Ambassador**
- **Patient Care**

Kim currently works in these areas of service:

- **PAWS Program**
- **Mail**
- **Volunteer Services Department** assisting in the office.

She even helps putting up and taking down the Christmas Tree and Winter Village in the Front Lobby.

- **Front Lobby Team**

Kim is the trainer and the Chair for this department. She also subs often for other Volunteers that cannot come in.

As you can see, Kim goes above and beyond and easily demonstrates our Mission, Vision, and Values with her service to the hospital and the community. Kim is truly amazing!

**Jackie Gallan
Sandy Zinn Martin
Award Winner**



This award is named after a former volunteer, Sandy Zinn Martin and that spirit lives on as we reflect on Jackie's volunteer service.

Jackie is always ready to help her fellow Volunteers whether it is making goodies to share or calling and checking in on one of her fellow Volunteers that has been sick or in the hospital. She has offered to go shopping or bring something to them if they cannot get out.

Jackie even gets everyone their water and coffee on the Thursday morning shift. Everyone including the patients, love to see the colorful and sometimes crazy outfits she wears on the weeks that they dress up for the holidays. If there is any special project or event, Jackie offers to help in some way. I even think she knows all the hospital staff by name.

Some of the words used to describe Jackie by her fellow Volunteers are:

- Big hearted
- Helpful
- Caring
- Funny

Congratulations Jackie! Your selfless and caring service is **EXTRODINARY!**

Our Newest Guardian Angels



YRMC Volunteer, Audra Bloomfield, was recently honored as the YRMC Foundation's newest Guardian Angel. Audra has been volunteering in YRMC's Advanced Wound Care Center for the past several years where she is lovingly considered part of the team.



Kris Trainor is a volunteer in our CVICU waiting area where she manages patient flow, and keeps family members informed and comforted. Visitors are very much impressed by Kris's kindness and attention.

Coming Full Circle

Jacob Chase – former PHS senior who volunteered in 2019 as a musician in the PCU. He stopped by in early January to say hello! He is now a nurse and is going through the YRMC Nurse extern program. “I know you I said.” You were a volunteer, now you are a nurse, and you have a mustache! How exciting and fulfilling it is to see this and to have him stop by where it all possibly started!



Janet Bleifer joined our staff as Volunteer Specialist on April 10th. Janet retired to Prescott from California in 2010 and became a volunteer at YRMC in 2014. Her most recent assignments have been Volunteer Orientation and working the 2nd Floor at the OSB. Welcome Janet!



Blessing of the Hands



Chaplains Dierdre and Michael Rogers providing The Blessing of the Hands to Nurses at the West and East Campus during Hospital Week and Nurses Week.

The Blessing of the Hands is a health care tradition practiced around the world, possibly initiated by Florence Nightingale (May 12, 1820 – August 13, 1910), considered the founder of modern nursing.



East Campus Volunteers at the Volunteer Fair



Dignity Health, YRMC's Volunteer
 April 2023
Celebration
 Volunteers Make the Ordinary
Extraordinary



Volunteer Day Off
 for the Holidays
 Fourth of July
 July 4th

Volunteer Uniforms

**Next Quarter's Exceptions to our
 Uniform Policy**

Take a break from your usual volunteer
 uniform and enjoy dressing up for the holiday!

Rodeo Days June 27 – July 4

Wear your western attire



PAWS Spotlight

I was sent the first photo of Crusier by his former foster mom —This would have been March of 2017, it popped up in her 'Facebook Memories' and she sent it along to me. He had been taken in by United Animal Friends, was cared for medically, had his amputation, and was then set for adoption. So glad I happened to see him a few months later and fell instantly in love with him. I adopted him in June of 2017.

The second photo was March of 2018, about 9 months after I adopted Cruiser and while we were going through our Therapy Dog training period.

Today, Sunday, we went on our regular hospital visit at Dignity YRMC East where we visited 13 rooms, many visitors, staff, and patients.. He brought smiles to the faces of many, as well as a few tears of joy. He is such a happy boy and radiates love wherever he goes.

What a difference adoption makes in the life of a pup.

Linda Molinaro & Cruiser - PAWS





AWARDS LIST

Volunteers Awarded During
January, February, March 2023

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| <p><u>100 Hour Pin</u> Mary Lou Boughton Lynn Boutwell Jennie Courtemanche John Foley Gwen Jahnke Matt Karayan Christine Leicht Jaye Leonard Carolyn Muchna Amanda Wachs</p> <p><u>200 Hour Pin</u> Elaine Anderson Joan Bunney Judy Grimm Larry Lee II Linda Martinez Linda Jean Schiltz Cynthia Schleicher James Sivero Chuck Verry Jeanne Walton</p> | <p><u>350 Hour Bar</u> Barb Drache Larry Gordon Wayne Russell Gayle Scott Sue Stratford Heather Torrance Kim Zimmerman</p> <p><u>500 Hour Bar</u> Nancy Klein Bob Meadowcroft Chris Ziolkowski</p> <p><u>850 Hour Bar</u> Anna Footracer Michael Rogers Stan Schambach Rex Williams</p> <p><u>1000 Hour Bar</u> Per Bjune Sally Craner Jan Seewald</p> <p><u>1500 Hour Bar</u> Marshall Case Charlotte Frola</p> | <p><u>2000 Hour Bar</u> Lana Fielding Bonnie Marshall Sara Williman</p> <p><u>3000 Hour Bar</u> Richard McBride</p> <p><u>4000 Hour Bar</u> Marna Becker</p> <p><u>5500 Hour Bar</u> Tom Hubbard</p> <p><u>5 Year Pin</u> Claire Laplume Peggy Littrell Pattie Ratigan Phill Ritter Heather Torrence</p> <p><u>10 Year Pin</u> Tom Hubbard Rich Schoen</p> <p><u>15 Year Pin</u> Carol Bielick Carolyn Ehrlich Kris Trainor</p> <p>Congratulations and Thank You!</p> |
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