

The Pulse



Volunteer Services Newsletter

July 2019

Welcome Back Seasonal Volunteers!

We enjoy over 15 volunteers plus 3 dogs that come back from various locations to volunteer with us during our warm weather months. Plus we have a few new volunteers who are seasonal as well. Their willingness to cover leaves, vacations, and more is incredibly helpful.

***Thank you for returning faithfully each year
And to our new seasonal volunteers - welcome!***

Patty and Bryan have been seasonal volunteers for the past 8 years; we are always glad to welcome them back. As luck would have it, each spring they both land in the same areas as the year before!



GIFT SHOP



Snazzy Socks from the Gift Shop

Althea, one of our PAWS handlers was showing off her new compression socks with a fun “dog design” that she purchased at the Gift Shop. Her dog Bridget obviously approved! By the way, Althea reported that the socks were way more comfortable than she expected.

The Gift Shop on the Runway

No, it wasn't New York Fashion Week, but we're certain the clothes featured from the Gift Shop were dazzling. Apparel, jewelry, hats, purses and more were featured at a Women's Tea held at an area church recently. The models reported great fun choosing and modeling their outfits and the Gift Shop enjoyed added traffic after the event. Community members are often surprised when they learn that our Gift Shops have fashionable apparel available in addition to great gifts.



Volunteer Spotlights

Carol showing the re-upholstered furniture in the East Campus Lobby - very nice update!



How nice ...

A few tidbits to pass along

Our department received a generous donation from the spouse of a patient who was hospitalized for a number of days. He shared that he greatly appreciated all that the volunteers did for him, especially noting the Information Desk, Escort and Courtesy Cart volunteers.

Speaking of donations, the Chaplain Services Department also received a donation from a patient who was grateful for a chaplain visit.

A visitor commented that our volunteers must have gone to "Smile School" since all of his encounters were so very pleasant.

We, and others, appreciate your efforts!

Joyce (can you spot her in the picture?) enjoying the new East Campus patio canopy!

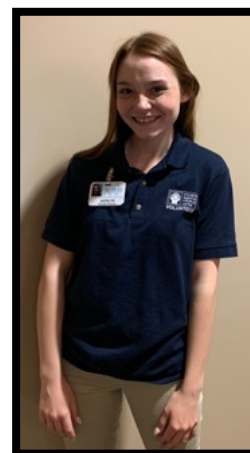


A Customer Service Challenge

Are you doing that one extra thing to add value to each encounter?

Young Student Going Places!

Katelyn, one of the Information Desk volunteers, has lofty dreams and she is taking steps to make those dreams come to fruition. She is one of 48 students who was selected from the state to participate in a 7-week research project at the University of Arizona. She will be doing cancer research in low income countries (virtually) using new technology invented by a physician. She has been taking advanced placement science classes at Prescott High School and will take a forensics class at Embry Riddle this fall. Quite impressive at age 17! Her career interest is in biomedical engineering and her goal is to attend Stanford University. While Katelyn isn't looking forward to dorm life this summer, she knows that this is an amazing opportunity. Congratulations Katelyn!



Volunteer Uniforms

Sandi and Diana dressing up during the week leading up to Memorial Day



Take a break from your
“volunteer-blues”

Next Quarter’s *Exceptions* to
our Uniform Policy

... giving you a break from your
“volunteer blues”



Labor Day week

August 26 - September 2nd

Wear red, white and blue

Save the Date

YRMC Employee / Volunteer Picnic
September 14th

More information will be sent this summer



Don & Karyl pictured here
from last year’s picnic

Here Visiting, but *Not* Volunteering?

For your consideration ...

There are times when volunteers come in to visit friends and relatives separate from their volunteer service. When that happens, please *do not* wear your volunteer uniform or display your badge. When you have either or both on, it’s easy for staff and the public to think you are here in your official capacity and they would expect you to follow the usual protocols. When you are visiting a friend or relative, naturally, your conversation would take a different tone and be of a more personal nature. This can easily create confusion for individuals who may overhear you and think your conversation/ actions are part of your volunteer role.

Naturally this also applies when you are at YRMC for anything other than your volunteer shift.

Please see staff if you have any questions about this topic. Thank you!



AWARDS LIST

Volunteers Awarded During
April, May, June 2019

100 Hour Pin

Ron Bratton
Carole Brown
Katelyn Canedo
Bailey Clark
Earl Daughtry
Vicki Garretson
Glynn Gower
Georganne Grotey
Elsie Hopkins
Cyndee Lieberman
Christine Miller
Olivia Osburn
Carol Peryer
Marie Snow
Destiny Sweanngen
Laura Thomas
Hanna Wiley
Albin Wisniewski

200 Hour Pin

Diane Armstrong
Nicole Babbitt
Kate Cartwright
Elly Crouch
Martha Daniels
Mark Dawson
Carol Gilson
Ray Lee
Peter Loakes
Paul Marsh
Michael Martin
Laura Molinaro
Melissa Monahan Joyce
Chris McKie
Laura Molinaro
Phil Ritter
Amy Russell
Janet Seewald
Susan Vaziri

350 Hour Bar

Gladys Alten
Rene Anthony
Steve Baker
Denise Caywood
Betty Cholewinski
Margaret Conway
Lisa Dontes
Bill Fulkerson
Debra Granger

Gus Gustafson

Judy Hall
Linda Jackson
Larry LeBeau
Larry Neece
Staci Robbins
Ed Stratton
Jodi Stratton
Sharon Stuczynski
Diana Taylor
Ruth Wilson
Joan Woods

500 Hour Bar

Carl Anderson
Jim Budd
Terry Charette
Sally Craner
Jerry Ellington
Wayne Freeman
Alan Jensen
Peggy Littrell
Margaret Martin
Mary Mordino
Audre Soifer
Charlotte Weasea

850 Hour Bar

Leigh Downing
Stella Haggis
Hugo Malanga
Jim Matakovich
Del Rosenwasser

1000 Hour Bar

Denise Grant
Steve Maslansky
Nannette Oatley Johnson
Jacqueline Tobin
Dana Todsen
Laura Zimmer

1500 Hour Bar

Don Colozze
Judith Greenwald
Shirley Reeves
Gary Roberts
Louise Scott
Sara Williman
Sandy Woods

2000 Hour Bar

Norm Delucchi
Janet Shields
Bob Wade

2500 Hour Bar

JoAnn Burkholder

3000 Hour Bar

Rob Petrocci

3500 Hour Bar

Carol Bielick

4000 Hour Bar

Rich Schoen
Donna Walters

8500 Hour Bar

Dorothy Kalabus

5 Year Pin

Gayle Beaumont
Leigh Downing
Sandy Hanratty
Joan Hill
Nannette Oatley Johnson
Don Packard
Lois Peck
Joe Rubio

10 Year Pin

Martin Banks
Don Colozze
David Hartke
Bob Herrick
Cal Norris
Nancy Piehl
Gail Reeves
Carl Shulak

15 Year Pin

Carol Baltz
Althea Friedman
Hal Warner

**Congratulations
and Thank You!**

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