Volunteer Services Newsletter

July, 2018

Volunteers' Memory-Catcher Stories "75 Years of Building a Great Community Hospital"

We are always thrilled when we hear YRMC volunteers' memories of the early days at YRMC. We recently interviewed four volunteers with fascinating stories and there will be more to come! You can view their interviews, as well as other Memory-Catcher videos, at yrmchealthconnect.org/category/memory-catcher.

Esther Houston, Volunteer since 2003: During World War II, before Yavapai Regional Medical Center existed, Esther frequently visited her mother who was director of the Yavapai County Healthcare Clinic. Her mother's dedication to underserved patients with tuberculosis, stroke and other illnesses inspired Esther to become a nurse herself and work alongside her mother at the clinic in the 1950s. Marriage and raising a family in Michigan and Phoenix took her away from Prescott for 30 years, but she never forgot her love of serving in a hospital setting. Esther was a long time volunteer serving in our PAWS Program.

Dorothy Kalabus, Volunteer since 1980: As an officer on the Women's Auxiliary Board in the '70s and '80s, Dorothy and other members allocated funds from annual Gift Shop and baby photo sales to help YRMC enhance healthcare services in the community. Examples of purchased items included a Holter electrocardiogram, xeromammography equipment, and a baby scale. A particularly noteworthy item for Dorothy was the purchase of a baby monitor because her grandson was one of the first newborns at YRMC to need it. In her 38th year of volunteer service at YRMC, Dorothy enjoys greeting visitors and patients at the Information Desk in the main lobby.

Yvonne Whitehouse, Volunteer since 2007: Yvonne has worked in the Endoscopy Department for 11 years, transporting as many as 15 patients a day from procedure rooms to the main lobby where they wait for their rides home. She says she finds something interesting about each and every person she helps. Some like to chat and all are hungry after fasting for the better part of 24 hours. It's a busy job, but she enjoys the interactions with patients. One time, she wheeled the wife of a community member right up to a gentleman she thought was the patient's husband because their last names looked very similar. Patient and gentleman said in unison, "That's not my husband/wife," and they all enjoyed a good laugh.

Fern Cole, Volunteer since 2001: Fern volunteers as an Ambassador and through her visits she has heard many fascinating stories about the Prescott Community Hospital when it was located on Grove Avenue (where Prescott College is now located): one woman said that her baby was born at that location; a man said he was the last baby to be born there; and a retired nurse told her she was working there when the building burned down and how they successfully evacuated patients to

safety. Another woman said she was one of three people who signed the document to create Prescott Community Hospital which later became YRMC.

At the same time that YRMC volunteers give so much of themselves every day, they have expressed that their lives have been enriched by hearing and sharing stories such as these.



Many thanks to the wonderful YRMC Volunteers!



Save the Date

YRMC Employee / Volunteer Picnic September 15th

More information will be sent this summer



John & Pat Brunett pictured here from last year's picnic

Next Quarter's *Exceptions* to our Uniform Policy

... giving you a break from your "volunteer blues"

Labor Day week August 27 - September 3rd

Wear red, white and blue

New Volunteer Areas of Service

We are happy to have our Art Program back again with the addition of our new volunteer, Shirley Sakaguchi. Visitors not only enjoy her creations, but also benefit from the stress-relieving distraction that this affords.



Annual Volunteer Meetings and Reorientation



Pictured here are our Gift Shop volunteers who attended their annual competency and reorientation meeting in May.

For those of you who have attended this year ... thank you. For those of you who will meet soon or later this year, we appreciate your attendance.

As you may know, these meetings are a necessary requirement from our governing agencies and they also follow best practices for hospital volunteer programs nation-wide. We hope you find them meaningful; more than once we've heard that volunteers enjoy the opportunity to meet others who serve in their same areas, adding their paths rarely cross since they volunteer on different days.



Thank you for helping us to check off a big item on our to-do list!



Patricia Vullo has been staffing the reception desk in the Del Webb building. She stated that although it may not be the busiest area of service, when visitors come in, she knows she's needed. She added that she enjoys the opportunity to build new relationships with those who visit.

"We don't set out to save the world; we set out to wonder how other people are doing and to reflect on how our actions affect other people's hearts."

— Pema Chodron

Worth mentioning



John Peters recently served as a volunteer Guardian for an Honor Flight with his neighbor, Malcolm, who is a Korean War Veteran. Malcolm happens to be the husband of one of our former volunteers, Wendy. Coincidentally John met another volunteer, **Diane Terry**, who was also serving as a Guardian on this flight. Neither one of them knew the other was a YRMC Volunteer!

We have had a number of our volunteer veterans who have taken part in this program to view their memorials in Washington DC.



Lewis Aul competed in the Clay Target Program in March. At the state championships he became the 2018 Arizona Bunker Trap State Champion and Arizona Junior Olympic Runner-up. As of this printing, Lewis is now finalizing his itinerary to represent the State of Arizona at the National

Championships at the USA Olympic Range in Colorado Springs, CO in late June.

Janet Shields recently received the Professional Educators Award and was inducted into the Yuma County Educators Hall of Fame.





Oatley Johnson recently published a book, "Pain, Power & Promise."



Diana Taylor co-authored a book, " Combat Trauma: The Spousal Response to PTSD."

Lindsey Smith was accepted into the Radiology Program at Yavapai College. This highly competitive program only accepts 12 students from a large number of applicants.





Chevelle Stanley was one of 20 students in the state of Arizona to receive the President's Education Award for Outstanding Academic Excellence.

Barb Jezior is considered a hero by a local family after she was able to successfully dislodge a food item from a choking toddler. Barb happened to be at a neighborhood gathering when the child's parents urgently called for help Thanks to Barb's medical training as a long-time RN, she was able to react quickly. Barb will be recognized for her heroic actions from the Central Arizona Fire and

Medical Authority.



We enjoy hearing about your significant endeavors - please keep sharing these with us!



AWARDS LIST

Volunteers Awarded During April, May, June 2018

100 Hour Pin Rene Anthony Cameron Barkley Elizabeth Bower	Debra Granger Kirk Johnson Carrie Knickerbocker Bob Krause	Jackie Gallant Jeff Haub Joan Hill Bea Jensen	2500 Hour Bar Judith Hopkins Brenda Rosa
Katie Bower	Debbie Morreim	Pat Lundblad	3000 Hour Bar
Nance Busboom	Rosalie Pszenny	Karen Solomon-	Rich Schoen
Denice Caywood	Staci Robbins	Healey	Kris Trainor
Sue Craft	Sam Sammarone	Joyce Wise	_
Gary Duemling	Carol Shepherd		3000 Hour Bar
Tanya Engelby	Judy Stapleton	850 Hour Bar	Jan VanDaalen
Mike Franklin	Sharon Stuczynski	Barry Bolt	
Carol Gilson	Maria Torres	Judith Greenwald	3500 Hour Bar
Hayden Harris	Ruth Wilson	Don Hesson	Peg Rhodes
Valerie Horner	Joan Woods	Steve Maslansky	
Moira Jacobson		Ron Phillips	6000 Hour Bar
Peter Jensen	350 Hour Bar		Pat Ware
Janet Johnson	Carl Anderson	1000 Hour Bar	
Peggy Littrell	Diana Ashby	AnnaMarie Ansbach	5 Year Pin
Bob Meadowcroft	Sally Craner	Pat Brunett	Sonia Clarke
Carol Mitchell	Chris DeWitt	Bob Darnell	Dan Farkas
James Pena	Bob Dressler	LeeAnn Kipp	Kay Jones
Debbie Putman	Gary Jenkins	Fran Mammenga	Caroline Mendez
Carolyn Rondou	Shannon Malone	Joan Meyers	Vicki Petosa
Lindsey Smith	John Pollastro	Carl Shulak	Sam Sammarone
Chevelle Stanley	Gary Quiring	Harvey Smith	Frank Vullo
Joan Stempski	Luz Rocha		
Allan Steves	Maria Sancho	1500 Hour Don	10 Year Pin
Sandy Stoner	Rick Smith	<u>1500 Hour Bar</u> Andrea Bell	Larry Christensen
Heather Torrance	Charlotte Weasea	Bob Herrick	Ron Everist
Michael Willahan		Janet Shields	Bryan Stamp
		Anne Twente	
200 Hour Pin			15 Year Pin
Shirley Atencio	500 Hour Bar	Joyce Whitman	Susan Anderson
Steve Baker	Dale Avery		
Tyna Barkley	Conway Campbell	2000 Hour Bar	20 Year Pin
Debbie Behrends	Dora Carter	Norma Edwards	Marlene Beasley
Justin Durham	Bob Coyne	Dick Looney	
Cathy Farrell	Sandy Coyne	Rod Rodriguez	25 Year Pin
Wayne Freeman	Vicki Foley	Buz Williams	Jane Jackson

Congratulations and Thank You!

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