YAVAPAI REGIONAL MEDICAL CENTER

The Road Ahead
A Message from John Amos

PRESIDENT AND CEO • YAVAPAI REGIONAL MEDICAL CENTER

Success is a journey,
not a destination.

ARTHUR ASHE
1943-1993
TENNIS CHAMPION
Dear Friends,

Successful investor and philanthropist Warren Buffett once said, “Someone’s sitting in the shade today because someone planted a tree a long time ago.”

Those insightful words in many ways capture Yavapai Regional Medical Center’s (YRMC’s) recent journey. In 2018, YRMC celebrated 75 years of service to the community even as we continued moving ahead with purpose and conviction.

What was our destination? The answer to that question may surprise you. As YRMC’s President and CEO, I can tell you that healthcare today has no finish lines. Change is constant. Nothing is static. But for healthcare organizations that choose to lead, that reality heightens the need for sound planning and strong decision making processes.

YRMC’s leaders – its Board of Trustees, Administrative Council and Medical Executive Committee – have chosen to lead. Like those who guided the organization in decades past, YRMC’s current leaders believe excellent providers, compassionate caregivers, advanced healthcare services, top technology and strong community connections are the components of a thriving regional healthcare delivery system.

In The Road Ahead, YRMC’s Report to Our Communities, you’ll see that in 2018 we:

• Recruited extraordinary providers from leading medical schools, residency programs and fellowship programs.
• Launched a series of state-of-the-art services to create new and needed programs for the region.
• Continued to look ahead and fulfill our commitment to provide the best possible healthcare services and wellness programs to the people of Yavapai County.
• Embraced information technology strategies to connect and expand care for the people we serve.

But before we exit 2018, let’s glance in the rearview mirror one more time and gratefully acknowledge those who have brought us to where we are today.

My thanks to all who have thoughtfully, responsibly and selflessly participated in the evolution of YRMC throughout its 75 plus years.

We invite all of our friends to join us on the road ahead.

Warm Regards,

[Signature]
Meet Our Trailblazers

Trailblazers are:

- Pioneers, innovators, pacesetters.
- Leaders who forge paths for others to follow.
- People who make the world better.

In *The Road Ahead, YRMC’s 2018 Report to Our Communities*, you’ll have the chance to meet three of YRMC’s trailblazers. You’ll learn how each of these leaders is forging a path for the future of healthcare in our region.
“The most gratifying aspect of my work is delivering both excellent patient care and excellent patient outcomes. Seeing the positive impact the Heart Center's Structural Heart Program has on so many patients and their families brings tears of joy to my eyes. We make this kind of difference because of the amazing teamwork that happens throughout YRMC.”
Soundos K. Moualla, MD, FACC, FSCAI
Interventional Cardiologist
Joined YRMC in 2017

Educational Background:
- National University of Ireland, School of Medicine, Dublin, Ireland
- Mayo Clinic, Graduate School of Medicine, Rochester, Minnesota
- Cleveland Clinic, Cleveland, Ohio

Focus in 2018:
Launching the highly successful Structural Heart Program at the James Family Heart Center at YRMC. In little more than 18 months, the Structural Heart Program team collaborated to introduce five lifesaving procedures, all of which had specific technology, infrastructure and staff requirements.

How does Dr. Moualla believe the Structural Heart Program will continue to affect the region and the people YRMC serves?

“The Structural Heart Program has already and will continue to have a very positive impact on the future of the James Family Heart Center at YRMC,” said Dr. Moualla. “In addition to providing needed services for our region, the Structural Heart Program offers the breadth of new services that were previously only offered in large metropolitan areas.

“Our heart team is aiming to make the James Family Heart Center a regional referral center for Arizona and other states.”

The James Family Heart Center at YRMC reached a significant medical milestone in 2018 with the introduction of the Structural Heart Program. The path that led to the launch of the program included the construction of a state-of-the-art surgical suite ... the introduction of new minimally invasive procedures ... the recruitment of exceptional specialists ... and, most important, a robust and outstanding heart care program for the people we serve.

The first Transcatheter Aortic Valve Replacement (TAVR) takes place.

The Structural Heart Program continues to evolve with the successful introduction of these minimally invasive procedures:
- Left Atrial Appendage Closure (WATCHMAN)
- Mitral Valve Repair with MitraClip
- Paravalvular Leak Closure (PVL)
And the Beat Goes On ...

“We expanded to serve our dynamic communities in 2018

• YRMC welcomed 15 Physician Specialists, 12 Primary Care Physicians and 13 Advanced Clinical Practitioners to care for the people of our communities.

• YRMC PhysicianCare, Primary Care in Chino Valley opened, expanding healthcare services for Chino Valley, Paulden, Ash Fork and other communities in the region.

• Construction began in 2018 on a third Cath Lab at YRMC West. The Cath Lab will feature “road mapping,” technology that’s so new it’s currently available in only three hospitals in the United States.

• We continued to lead in the field of Patient Blood Management (PBM). In 2018, YRMC hosted its 6th Annual PBM Symposium, Patient Blood Management: Yesterday, Today and Tomorrow. Nearly 400 people from throughout the region joined the Symposium in Prescott and even more streamed the Symposium live on laptops, smart phones and other devices.

“Any new program or procedure that’s introduced by YRMC is the result of meticulous planning. We recruit skilled physicians, evaluate and purchase needed equipment or tools, upgrade our IT capabilities, modify operating suites, train our nurse teams and lots more. It makes our entire team proud after that first patient undergoes a new procedure.”

DIANE DREXLER, NP, RN, BSN, MBA, FACHE
CHIEF NURSING OFFICER, YRMC
We unveiled leading edge medical services in 2018

- The Vein Center at YRMC introduced VenaSeal Ablation Therapy, an innovative and painless procedure for chronic venous insufficiency.

- Two non-surgical endovascular procedures – one to repair abdominal aortic aneurysms (AAA) and the other for the smaller vessels in the body – were launched at YRMC.

- YRMC expanded its use of telemedicine with the introduction of YRMC Virtual Care, a virtual care program for YRMC employees and their families. Today, our employees and their family members can talk to physicians by smart phone or computer about minor health issues. YRMC Virtual Care is a convenience for our YRMC family and another innovation for our organization.
“Receiving the prestigious ‘Most Wired’ award in 2018 from CHIME is a reflection of YRMC’s commitment to using technology safely and securely to provide the best patient care possible.”
Timothy Roberts, MHA, CHCIO
Chief Information Officer
Joined YRMC in 2015

Educational Background:
• Master of Healthcare Administration, Washington University, School of Medicine, St. Louis, Missouri
• College of Healthcare Information Management Executives (CHIME) Certified Healthcare Chief Information Officer

Tim Roberts’ Path to YRMC:
• Chief Executive Officer, Michiana Health Information Exchange, South Bend, Indiana
• Chief Information Officer, Lakeland Health System, St. Joseph, Michigan

Focus in 2018:
YRMC’s Information Services (IS) team undertook dozens of “optimization” projects. The team eliminated technology that had outlived its usefulness to YRMC nurses and other providers and, at the same time, improved existing technology. For example, in 2018 the IS team:
• Piloted remote home monitoring for high-risk chronic heart failure patients.
• Used alerts to help manage sepsis, a potentially life-threatening condition.
• Introduced the latest Workstations on Wheels (WoWs) for our caregivers to use, which are 50 pounds lighter than the older models.

We leveraged technology for better communication, efficiency and, of course, our patients in 2018
• The next generation of Workstations on Wheels (WoWs) – mobile, battery-charged charting devices – were rolled out to clinical teams in 2018. These carts keep our nurses and other clinicians close to their patients while allowing accurate and immediate documentation. That’s some wow factor!
• CorText was introduced in 2018 to give our clinicians – nurses, physicians, advanced clinical practitioners and other YRMC caregivers – a texting platform to securely communicate patient information from cell phones and workstations.
• A customized tablet called Trysten joined YRMC in 2018, giving clinical teams on-demand access to American Sign Language (ASL) interpreters to support our deaf and hard of hearing community.

The Most Wired Award – given annually by the College of Health Information Management Executives – goes to hospital organizations across the country that successfully use health information technology to improve patient outcomes. Oh, did we mention it’s the second year we’ve received the award?

Go Ahead, Share this!
YRMC is a 2018 “Most Wired” organization.
“Epic Rides is overjoyed to have partnered with Yavapai Regional Medical Center in celebrating their 75th anniversary while together we create a healthier Prescott community. Through this partnership, YRMC increased the number of kids riding bikes and raised funds to support Prevent Child Abuse Arizona.”

TODD SADOW, PRESIDENT OF EPIC RIDES, SPONSOR OF THE WHISKEY OFF-ROAD

Fitness was Fun in 2018
**Kids’ Fun Ride at the Whiskey Off-Road** – Nearly 300 kids on bikes decked out with streamers, shimmering stars and spinning pinwheels pedaled through downtown Prescott for the YRMC 2018 Kids’ Fun Ride at the Whiskey Off-Road.

**YRMC’s Celebrate Life Health Expo 2018** – People of all ages from throughout the region joined this celebration of healthy living in Prescott Valley. Seventy community organizations, including 30 YRMC services shared nutrition, health, fitness and wellness information.

**GoNoodle** – Fitness in the form of running, jumping, dancing and singing were part of the school day in Quad Cities’ classrooms thanks to GoNoodle. Sponsored by YRMC, the 3,831 students participating in GoNoodle’s web-based fitness program logged a total of 1,444,956 minutes of activity in 2018.

**Virgin Pulse** – At YRMC, we do more than talk about fitness, wellness and healthy living. We lead by example. In 2018, YRMC added the Virgin Pulse platform to My Health Wellness, YRMC’s robust employee health and wellness program. The motivational, vibrant Virgin Pulse Program is a perfect fit with YRMC’s healthy living culture. How has the YRMC team responded to the addition of Virgin Pulse?

- By the end 2018 – only six months after the launch of Virgin Pulse – more than 60 percent of YRMC’s employees had voluntarily enrolled and were participating in Virgin Pulse.
- Those same members of the YRMC team logged 778 billion steps – 390,000 miles – from July through December, 2018.
Trailblazer
John Amos, BS, MSM

“I believe my past clinical experience brings a unique perspective to what it means to lead a patient-focused organization. I’m sensitive to the fact that every decision we make at YRMC needs to be in the best interest of our patients, those who care for our patients and our communities.”
Our Guides for the Road Ahead

The road leading to a goal does not separate you from the destination; it is essentially a part of it.

CHARLES DE LINT, AUTHOR

John Amos, BS, MSM  
President and Chief Executive Officer  
Joined YRMC in 1992

Educational Background:
- Bachelor of Science, Colorado State University, Fort Collins, Colorado
- Master of Science in Management, Northern Arizona University, Flagstaff, Arizona

John Amos’ Path to his Position as CEO of YRMC:
- Amos’ healthcare career spans 29 years, including 11 years in healthcare operations management and another 13 years of senior-level administrative leadership at YRMC.

Big-Picture Accomplishments in 2018 that Will Serve YRMC in Future Years:
- The successful recruitment of a talented pool of physicians and other healthcare professionals.
- YRMC’s continued evolution as a “patient centric” organization that seeks new and better ways to serve the healthcare needs of both our patients and communities.
- The investment in state-of-the-art technology and facilities.
- Our constant vigilance to ensure the financial health of our organization.
YRMC Hospital Visits
11,513 Inpatient Admissions

YRMC PhysicianCare
152,439 Patient Visits

The James Family Heart Center
211 Open Heart Surgeries
85 Thoracic Surgeries
491 Electrophysiology Procedures
1,174 Cardiac Catheterization Procedures
279 Interventional Radiology Procedures
560 Interventional Cardiology Procedures
41 Transcatheter Aortic Valve Replacements

The BreastCare Center
17,436 Mammograms
372 Breast MRI Studies
2,160 Ultrasound Studies
2,614 DXA Scan Studies
152 Stereotactic Biopsies

Emergency Department
69,614 Patient Visits
10,845 Inpatient Admissions from the Emergency Department

Medical Imaging
21,616 Inpatient Procedures
88,026 Outpatient Procedures
63,910 Imaging Procedures performed in the Emergency Department
15,902 Cardiac Diagnostic Imaging Procedures
470 Lung Cancer Screenings
184 DXA Scan Studies at Prescott Medical Imaging

Surgical Procedures
4,427 Surgeries Performed
1,368 General Surgeries
29 Breast Surgeries
947 Orthopedic Surgeries
72 Neurosurgeries
181 Vascular Surgeries
5,242 Endoscopy Procedures

Family Birthing Center
993 Births

Clinical Laboratory
318,535 Inpatient Studies
407,428 Outpatient Studies

Physical Rehabilitation Services
72,146 Inpatient Rehabilitation Procedures
85,734 Outpatient Rehabilitation Procedures
747 Massage Therapy Procedures
94 People Helped by the Lymphedema Support Group

Advanced Wound Care
9,484 Patient Visits
1,101 Hyperbaric Oxygen Therapy Treatments
Cardiopulmonary Laboratory
20,985 Studies Performed

Infusion Therapy
21,463 Procedures

Partners for Healthy Students
1,094 Students Received Care at No Cost

Serve

Our Medical Staff
443 Talented Providers, Including 89 from PhysicianCare, Delivered Excellent Healthcare Services

Community Benefit
174 Community Presentations in 2018
35,089 Total Hours for 2018
404,583 People Reached
$1,115,674 Total Value

Breathe Easier Classes
27 Classes in 2018
195 Participants

Our Employees
The Dedication of 1,983 Highly Skilled Employees Set the Pace for a Successful Year

Diabetes Self-Management
80 Classes in 2018
1,865 Participants

Our Volunteers
710 Generous Volunteers Gave 112,132 Hours of Service in 2018
$2,381,050.74 Monetary Value of This Contribution

Family Resource Center
951 First Steps Families
76 Healthy Families
216 Car Seats Distributed

Childbirth Education
159 Moms and Dads Participated in 2018
73 Breastfeeding Class Participants in 2018

Cardiac Rehabilitation
11,432 Visits in 2018

Parkinson’s Disease Exercise Classes
1,752 Participants in 2018

Family Resource Center
951 First Steps Families
76 Healthy Families
216 Car Seats Distributed

Childbirth Education
159 Moms and Dads Participated in 2018
73 Breastfeeding Class Participants in 2018
Engage

Social Media Engagement
56,588 Connections Via YRMC HealthConnect
2,065,650 Connections Via YRMC’s Facebook Community
150,072 Total Connections Via YRMC’s Wellness Community on Facebook
68,506 Connections Via YRMC’s Your Healthy Kitchen Community on Facebook
52,174 Total Connections Via YRMC’s Twitter Community

Website Traffic
1,069,523 Page Views
324,760 Visitors
660,230 Sessions
419,576 Sessions Launched from a Mobile Device
184,006 Sessions Launched from a Desktop Computer
56,648 Sessions Launched From a Tablet

Speakers Bureau
49 Speakers in 2018
174 Total Number of Hours Contributed
2,720 People Engaged

GoNoodle Student Fitness Program
31 Schools Participated in 2018
161 Teachers Participated
3,831 Students Participated
1,444,956 Minutes of Physical Activity in 2018

Community Outreach
46 Partnerships with Community Organizations
404,583 People Reached
120,000 HealthConnect Calendars Distributed

Celebrate Life Health Expo
86 Vendors
758 Participants
Our Mission: To provide comprehensive, high-quality healthcare consistent with our communities’ needs.

Our Vision: Creating a Total Healing Environment in which the people of YRMC work in partnership with patients and their families to provide peace of mind and peace of heart, as well as physical cure and comfort, because we understand the indivisible relationship that exists between body, mind and the human spirit.

Our Values
- Respect: Behaving in a way that honors self and others
- Integrity: Being consistent in word and deed
- Quality: Providing service excellence in meeting other’s expectations
- Commitment: Demonstrating dedication to one’s work, personal development, the organization, and our Mission and Vision
- Accountability: Following through and taking personal responsibility for results

Always remember, you have within you the strength, the patience, and the passion to reach for the stars to change the world.

HARRIET TUBMAN, ABOLITIONIST AND POLITICAL ACTIVIST

Recognizing Members of the YRMC Family

ROBYN CHASE, DO
2018 Physician of the Year

ELIZABETH FOLK, RNC-OB
2018 Florence Nightingale Award

TRACY VAN KUILENBURG
2018 Employee of the Year

JOE CLYNE
2018 West Campus Volunteer of the Year

ANDREA BELL
2018 East Campus Volunteer of the Year

RICK SMITH
2018 Sandy Zinn Martin Award
(DOLLAR AMOUNTS IN THOUSANDS)

<table>
<thead>
<tr>
<th></th>
<th>2017</th>
<th>2018</th>
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<tbody>
<tr>
<td><strong>ASSETS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>CURRENT ASSETS:</strong></td>
<td></td>
<td></td>
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<tr>
<td>Cash, Cash Equivalents and Short-Term Investments</td>
<td>$189,650</td>
<td>$232,329</td>
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<tr>
<td>Receivables (Net)</td>
<td>41,641</td>
<td>43,155</td>
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<td>Other Current Assets</td>
<td>8,529</td>
<td>8,328</td>
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<td><strong>TOTAL CURRENT ASSETS</strong></td>
<td>239,820</td>
<td>283,812</td>
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<tr>
<td>Investments</td>
<td>24,659</td>
<td>13,690</td>
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<tr>
<td>Property and Equipment (Net)</td>
<td>162,328</td>
<td>167,967</td>
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<tr>
<td>Restricted Assets</td>
<td>1,659</td>
<td>1,692</td>
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<tr>
<td>Other Assets</td>
<td>2,204</td>
<td>1,833</td>
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<tr>
<td><strong>TOTAL ASSETS</strong></td>
<td>$430,671</td>
<td>$468,994</td>
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<tr>
<td><strong>LIABILITIES AND NET ASSETS</strong></td>
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<tr>
<td><strong>CURRENT LIABILITIES:</strong></td>
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<tr>
<td>Accounts Payable and Accrued Expenses</td>
<td>$30,186</td>
<td>$34,530</td>
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<tr>
<td>Current Portion of Long-Term Debt</td>
<td>3,165</td>
<td>3,185</td>
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<tr>
<td>Amounts Due to Third-party Payers</td>
<td>1,636</td>
<td>2,028</td>
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<td><strong>TOTAL CURRENT LIABILITIES</strong></td>
<td>34,987</td>
<td>39,743</td>
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<td><strong>LONG-TERM DEBT</strong></td>
<td>90,557</td>
<td>87,063</td>
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<td><strong>OTHER LONG-TERM LIABILITIES</strong></td>
<td>2,630</td>
<td>2,566</td>
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<td><strong>TOTAL LIABILITIES</strong></td>
<td>128,174</td>
<td>129,372</td>
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Our Commitment: YRMC is a full-service, not-for-profit community healthcare provider that relies solely on patient revenues and community support for all of its funding. No property taxes have ever been levied to fund YRMC programs or to pay for capital improvement or expansion projects. If there is revenue left over after the hospital’s expenses are paid, this money is reinvested in YRMC to improve patient care, to reduce debt and to fund future needs.

YRMC was upgraded to an “A” category rated organization by Moody’s Investor Services.

### 2018

<table>
<thead>
<tr>
<th>(DOLLAR AMOUNTS IN THOUSANDS)</th>
<th>2017</th>
<th>2018</th>
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</thead>
<tbody>
<tr>
<td><strong>NET ASSETS:</strong></td>
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<tr>
<td>Without Restrictions</td>
<td>$301,086</td>
<td>$337,175</td>
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<tr>
<td>With Restrictions</td>
<td>1,411</td>
<td>2,447</td>
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<td><strong>TOTAL NET ASSETS</strong></td>
<td>302,497</td>
<td>339,622</td>
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<tr>
<td><strong>TOTAL LIABILITIES AND NET ASSETS</strong></td>
<td>$430,671</td>
<td>$468,994</td>
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<tr>
<td><strong>REVENUES</strong></td>
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<tr>
<td>Net Patient Service Revenue</td>
<td>$347,852</td>
<td>$370,730</td>
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<td>Interest Income and Other</td>
<td>11,682</td>
<td>11,692</td>
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<td><strong>TOTAL REVENUES</strong></td>
<td>359,534</td>
<td>382,422</td>
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<tr>
<td><strong>EXPENSES</strong></td>
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<tr>
<td>Operating Expenses</td>
<td>294,111</td>
<td>318,140</td>
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<tr>
<td>Depreciation</td>
<td>15,665</td>
<td>15,651</td>
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<tr>
<td>Interest</td>
<td>3,767</td>
<td>3,834</td>
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<td><strong>TOTAL EXPENSES</strong></td>
<td>313,543</td>
<td>337,625</td>
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<tr>
<td><strong>OTHER CHANGES IN UNRESTRICTED NET ASSETS</strong></td>
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<td></td>
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<tr>
<td></td>
<td>2,193</td>
<td>(8,708)</td>
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<tr>
<td>Available For Future Commitments</td>
<td>$48,184</td>
<td>$36,089</td>
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Our community’s support has always allowed YRMC to look forward, plan and serve our region. That tradition continued and grew in 2018. Your generous gifts to the YRMC Foundation helped launch new healthcare services, tap technology to better connect caregivers to each other and to their patients, and expanded our mission of caring throughout the region.

The following pages include donors who have given to the YRMC Foundation over the last five years at the Ambassador level or above.

If we unintentionally omitted your name, or if it is incorrectly spelled, please accept our sincere apology. You are very important to us and we appreciate your generosity.

Please contact the YRMC Foundation at (928) 771-5686 if you have concerns about a listing.

Thank you for your generous support in 2018.
• Visionary •
$1 MILLION AND ABOVE
Anonymous
The Harold James Family Trust
The Town of Prescott Valley

• Humanitarian •
$500,000–$999,999
Deep Well Ranch
The Fain Family
Pendleton Memorial Fund
The Woodruff Family

• Distinguished •
Benefactor
$250,000–$499,999
Arizona Community Foundation
Arizona Public Service
Kenneth G. Hinderleiter Trust
J. W. Kieckhefer Foundation
Wells Fargo

• Benefactor •
$100,000–$249,999
Albertsons/Safeway/Vons Foundation
Thomas E. Arnold, Jr.† and
The Rev. Kimball Arnold
John and Marion† Baker
Estate of B. William and Thelma Dunn
Estate of Cheryl L. Ward
Dr. and Mrs. Robert Bricker
Doug and Jane Bristol
Dr. Stephen and Patricia Cantor
Cerner Corporation
Estate of Marvin D. Bailey
Estate of Waldo A. Bennier
Joseph and Virginia Goldberger
Ray and Laura Kass

Prescott Noon Lions Club Foundation
Staskon Family Trust
Universal Homes

Kiwanis Club of Prescott
Dr. Clifford M. Morgan
Phyllis and Rod† Moss
James E. Muehleisen and Nina Clifford
Northern Arizona Tumor Institute
Dr. and Mrs.† John E. Oakley
Jean N. Phillips
Prescott True Value Hardware
Beryl Rae
Roger† and Jacque Stewart
Voya Retirement Services
West Yavapai Physicians Foundation

• Founder •
$50,000–$99,999
John and Mary Jo Amos
Browning Family Trust
Estate of Albert and Virginia Dietrich
Estate of Dorothy L. Ward
Fork in the Road Restaurants/
Desert De Oro Foods Inc.
Dr. and Mrs. Ronald L. Harvey
J. C. Jeffay
Kay† and David Jenner
Kevin and Gretchen Keighron
National Bank of Arizona
Robbie Nicol and Jerry Kohler
Prescott Anesthesia
Prescott Newspapers
Pierre R. Tibi, M.D.

• Patron •
$25,000–$49,999
Anonymous
Bonnie Barnett
Barrett Propane, Inc.
Richard and Diane Belveal
Dr. and Mrs. Robert Bricker
Doug and Jane Bristol
John Swinton Brown, Jr.
Larry and Pam Burns
Dr. Stephen and Patricia Cantor
Cerner Corporation
Estate of Marvin D. Bailey
Estate of Waldo A. Bennier
Joseph and Virginia Goldberger
Ray and Laura Kass

Jill A. Johnson
Robert C. Lahey
Mr. and Mrs. William Laipple
Lee Livin
Los Pinos Mexican Restaurant
Dr. Keith A. and Jodi A. MacKenzie
Linda Medina, RN
Mr. and Mrs. Rodger Miller
NAZB, LLC dba Northern Arizona Suns
Perry and Sandy Massie Foundation
Pfizer Foundation
PHS Boys Basketball Boosters
Fred Poppe†
Prescott Frontier Days, Inc.
Robert Haber Trust
Thomas H. Rutten
Rowle and Christa Simmons
William J. Sonis
John H. Stenger
Phyllis Sylvester
Texas Roadhouse Holdings, LLC
Oren and Ann Thompson
Mark and Alena Timm
Geraldine Turley and the Turley Family
Valley of the Sun United Way
Ray† and Peggy Ver Velde
Voya Financial
John W. and Joanna B. Yaukey
Yavapai College

• Fellow •
$10,000–$24,999
Anonymous
Rick and Michelle Allen
Clyde† and Norma Bauer
Dr. and Mrs. John A. Bennan
Blue Cross Blue Shield of Arizona
Boyle, Pecharich, Cline, Whittington & Stallings, PLLC.
Randall and Connie Buckner
John and Bernice† Cargill
Eugene† and Marilyn H. Chessen
Dr. Wade and Lori Collison
Jane A. S. Cook
Eugene and Barbara A. Crossant
Dr. and Mrs. Stephen Dahn
Seymour and Judith† Dicker
Sam and Leigh Downing
Kathleen M. Edmonds
Estate of Donald A. McKeon
Bill and Sharly Feldmeier
Don and Cathy Foster
Matt Frankel
Fraternal Order of Eagles
John and Ami Giardina
Brian and Barbara Hoefle

• Samaritan •
$5,000–$9,999
Anonymous
Ace Hardware - Prescott Valley
American Parkinson Disease Association
Mr. and Mrs. Joseph Basta
Blue Sky Design & Publishing
AB Risk Specialist,
BM&M Brokerage, Inc.
Gratitude was abundant in 2018 as 280 people submitted Grateful Patient nominations to the YRMC Foundation. The Grateful Patient program provides patients, their family members and others a way to thank YRMC caregivers for their exemplary care and service. Grateful Patient nominees receive a pin to wear with pride. Grateful Patient nominations are often accompanied by donations to the YRMC Foundation, which makes us grateful.

The Grateful Patient Program...it's a way to say “Thanks.”
Richard and Ruth Butts, RN
Malcolm D. and Wendy Calhoun
Mr. and Mrs. James Carlson
Elise A. Carpenter
Nawanna Chaidez
Lawrence R. Chisnall
Wally and Fern Cole
Paul F.† and Barbara Connolly
Dale† and Harriet Cooper
Bob and Kay Cornett
Costco Wholesale #466
Jean M. Cross
Larry R. Cunningham
Dr. and Mrs. Michael J. D’Angelo
Don and Ona Danielson
Chamine David and Family
David J. DeVau
Brian and Dawn DeVries
Jeannie A. Dew
Nathan and Andrea Dewsnup
Mary Jane Dicken
Brigie Dickinson
Dorn Homes
Diane Drexler
W. Casey and Michele Durnil
Dr. James G. Dwyer, MD
Ronald J. and Ellen M. Eddy
Dorothy Eichbaum
Sandia Ekimoto
Mohammad-Ali El-Harakeh, M.D.
Pearlie and Robert Erickson
Shellie and Ken Erwin
Jody Evans
Evenson Coffee Company, LLC DBA Dutch Bros. Coffee
Richard D. and Irene C.J. Everhart
Dr. Adam Feingold
Eben and Nelda Fetters
Mike and Allison Flannery
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